GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:351
ANSWERED ON:19.02.2009
CLEANLINESS AND HYGIENE IN PANTRY CARS
Singh Shri Rakesh

Will the Minister of RAILWAYS be pleased to state:

(a) whether proper attention is not paid for cleanliness and hygiene in pantry cars in trains ;

(b) if so, the details thereof ;

(c) whether any action has been taken in this regard in trains plying under West-Central Railway Zone Jabalpur ; and

(d) the steps taken by the Railways to ensure cleanliness and hygiene in pantry cars of trains and make available standard food items in the trains ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(DR. R. VELU)

(a): No,Sir.

(b): Does not arise.

(c) and (d): Indian Railway Catering and Tourism Corporation managing pantry cars of Indian Railways have specified stringent guidelines to keep the pantry cars clean and hygienic.Punitive action is taken, if the pantry cars are found in unhygienic condition.

Following steps are also taken by Railways to improve the cleanliness and hygiene of pantry cars:-

(i) Cleaning of all coaches including pantry cars is done at washing line during maintenance;

(ii) Once in a month all the equipments of the pantry cars are offloaded, so that proper cleanliness can be done and requisite hygiene level is maintained.

(iii) All Coaches of Mail/Express trains inclusive of all pantry cars are given proper attention before start of the journey in regard to cleanliness and hygiene condition.

(iv) To check the hygienic condition and cleanliness of pantry car, special drives are launched from time to time by deputing officer/inspectors of Railways.

Sale of standard food items is mandatory, and the same are sold in all Mail/Express trains over Indian Railways.